



## Notice of piling works near the A38 at Streethay

October 2024 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty VINCI (BBV) is working in partnership with HS2 Ltd to build the new high-speed railway in your area.

### The work we are completing

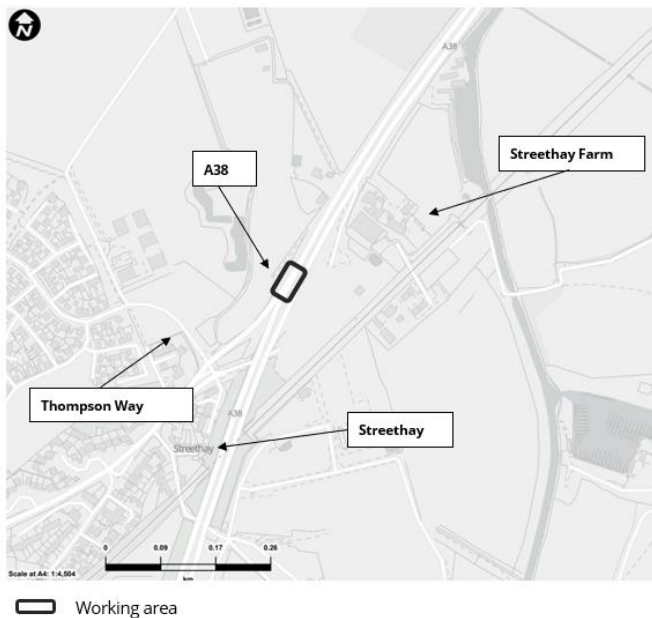
We have started work on the A38 bridge that will enable HS2 trains to travel underneath the A38 at Streethay. We need to start piling works to construct the new section of carriageway and northbound slip road. Piling involves driving deep, strong columns into the ground to provide a solid base for our future structures.

### When the work will take place

We will deliver our work Monday to Friday from **14 October to 14 December 2024**. Our working hours will be from **8am until midnight**.

### Where we will be working

The map below shows the location of our working area:



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on **08081 434 434** or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

### Duration of works

14 October to 14 December 2024

### What to expect

Our working hours will be from 8am until midnight

Some noise and vibration

### What we will do

Ask you to register with the HS2 website so we can inform you of any changes in advance via: [www.hs2.org.uk/staffordshire](http://www.hs2.org.uk/staffordshire)

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:  
**www.HS2inyourarea.co.uk**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

**Reference number: HS2-MW-OTH-Ph1-Ar-No-N1-Prog-works-15-16/09/2024**

High Speed Two (HS2) Limited, registered in England and Wales.

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