

Reference

CAD-A38

Date

February 2021

Cadent Gas Limited

Ashbrook Court, Prologis Park

Central Boulevard

Coventry CV7 8PE

cadentgas.com

Dear Customer,

We're improving the gas pipes in your area – your gas supply will not be affected

We look after the gas pipes in your area, and we're committed to keeping you safe and warm. We will be carrying out essential works in your area from 12th March to 22nd March 2021.

Our works, which involves an investment of £100,000 by installing a new 40m main gas pipe **across the A38 from Rykneld Street to Croxall Road**, will ensure that the National Memorial Arboretum and future supplies will receive a safe and reliable gas supply long into the future.

What you need to know

Your gas supply will not be affected. We have agreed with Highways England to close the A38 carriageway over three weekends, with clearly signposted diversion routes in place:

- Northbound carriageway – Friday 12th March 2021 from 10pm until Monday 15th March 2021 at 6am
- Southbound carriageway – Friday 19th March 2021 from 10pm until Monday 22nd March 2021 at 6am
- Rykneld Street – Friday 26th March 2021 from 10pm until Monday 29th March 2021

On the weekend of the works on Rykneld Street, there will be temporary 2-way traffic lights in place to ensure resident access. We will carry out any works involving noise disruption during daylight hours, and we will leave the area as we find it.

To reduce future interruptions, we have agreed with Highways England that they will also use this time to carry essential works to the northbound carriageway during the road closure.

If you have any questions or concerns, please email us at wecare@cadentgas.com or call **0800 389 8000**.

Yours faithfully,

Jade Kirk

Head of Customer Experience

Cadent Gas Limited

Registered Office Ashbrook Court, Prologis Park
Central Boulevard, Coventry CV7 8PE
Registered in England and Wales No.10080864

National Gas Emergency Service**0800 111 999* (24hrs)**

*Calls will be recorded and may be monitored

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