

Emergency covid winter support is available to help keep residents warm at home.

Staffordshire residents who are struggling to heat their home could get up to £200 worth of emergency support to keep their home warm.

We have a limited budget of just over £400,000 to help residents. This budget is limited, and residents will be helped on a first come, first serve basis.

We want to make sure that the most vulnerable people are getting the support they need, and we need your help to tell residents about the scheme and encourage them to apply.

What help we can give residents:

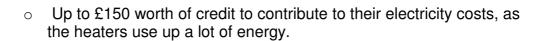
If residents are struggling to pay their fuel bills, they will get:

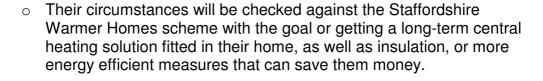
 Up to £200 worth of financial help. This will be provided as a prepaid meter credit or paid directly to their energy provider to add credit to their account or to clear prior debt.



If residents are in an emergency situation and **do not have heating** or their **heating** has broken, they will get:

- A minimum of four electric oil filled heaters delivered to their house as soon as possible.
- A Winter Warmth Pack (which includes hats, gloves scarves and hot flasks) for each individual who lives in the house.









Residents can apply online by visiting **www.staffordshire.gov.uk/covidwintersupport** or by calling the charity Beat The Cold on 01782 914915









